

Attention Volunteers!

- **Immanuel Health Center is expanding its medical professional volunteer registry as well as its office volunteer and interpreter call lists. If you are an RN, LPN, MOA, or phlebotomist; enjoy light office work; or can translate/interpret, IHC could use your help! For more information, please contact April Brucker (abrucker@immanuelhealth.org).**
- **IHC needs to provide a total of 10 volunteers to help organizers of the We Care Twin City Half-Marathon in September on either Friday evening (Sept 27) or Saturday morning (Sept 28). Contact Mary Thomas at mthomas@immanuelhealth.org.**

IHC'S Board of Directors

| | |
|----------------------|---------------------|
| Sharon Adams | Trina M. Scott, MD |
| Penny Cermak | Larry Stevig |
| Jackie Magee | Bishop Larry Taylor |
| Bob Mathes | Wendy G. Troxel |
| Rev. Ed Searce, DMin | Becky Wiese |

Immanuel Health Center

502 S. Morris Avenue, Suite D
PO Box 5281
Bloomington, IL 61701
(309) 808-2778
Immanuel.Health.Center@gmail.com
www.immanuelhealth.org

Immanuel Health Center is a 501(c)(3) not-for-profit organization. Charitable contributions are tax deductible.

Practice Manager

April Brucker

Immanuel Health Center

PO Box 3281
Bloomington IL 61702

To receive future newsletters via e-mail,
please send an e-mail to
Immanuel.Health.Center@gmail.com

Introducing April Brucker IHC's Practice Manager

April Brucker has lived in central Illinois since she was six. Married to her high school sweetheart, Ty, for 31 years, they raised four sons and now enjoy their seven grandchildren. April stayed home to raise her boys and invest in her family for 18 years, then was hired in an entry-level job at Bromenn Medical Group 12 years ago. She eventually became the practice manager, a job with ever-increasing responsibilities.



When asked what drew her to the IHC position, April's immediate response was "God." Feeling it was time to leave Advocate Bromenn, she turned in her resignation. Two hours later, her friend and IHC Board Member Sharon Adams sent her the posting about IHC's need for a practice manager. Within days, April was interviewing, and soon after was offered the job. April brings a wealth of knowledge to the IHC from her previous job, but says she is still on a steep learning curve, the greatest challenge being the transition from the corporate to a small business mindset. Right now, much time for her is focused on getting organized and moving from the 'start up' phase into day to day operations mode, and making everything work well for each team member.

April's goals include making sure that the Center is financially successful so that we can continue to minister to people. Her desire for the future is that the word will get out about IHC and that we will be so full of patients that we need to increase our workers and one day, in the long term, even outgrow our space. While admitting to being out of her comfort zone in her new job, April says that she has had an overwhelming sense of peace since getting it. Her primary goals are to be led by God every day, to listen to his voice, and to become increasingly healthy in every area of her life.

"God brought me here. He chose [this job] for me," April states, and in response she's claiming her favorite verse, Philippians 4:13, for the job: *I can do all things through Christ who gives me strength.*

Financial Update

Now that our doors are open, our cash flow is critical. **Thank you for prayerfully considering becoming a monthly donor to Immanuel Health Center!** Contact April at abrucker@immanuelhealth.org for more information. Although our total income from patient fees are increasing, the amount is not close to the amount needed to cover day to day expenses. **Please pray for our finances!**

Patient Update

Our patient numbers have increased significantly each month since we opened our doors! In May, we served 63 patients, 93 in June, and 100 in July! We have approximately 200 patients, many who live near IHC. We had 26 no shows in July, most were new patients. A 20-30% no show rate is common in clinics similar to IHC. We are working on improving our reminder call process to improve that situation. We are praying that our patient count increases over the next several months as word continues to spread and as flu season comes upon us. Please pray that God will bring those in our community who need our services!

It has been very encouraging to our staff to hear the positive feedback from patients, who have been grateful for the accessibility and affordability of IHC.



Help Beautify IHC!

We are looking for nature photographs: crops (particularly wheat or corn at harvest), desert scenes, beach scenes, underwater shots, forest photos, and mountains to decorate our walls! Photos must be a high resolution so that they can be enlarged. If you would like to submit a photo for consideration, please contact Kelly Graeber at (309) 530-5522.

Current Equipment Needs

Nebulizers * Shelf Unit * 2 sets sturdy Stack Trays * Cash Box * 3 Chair Mats * Notepads * Money toward purchase of Liquid Nitrogen Tank (\$200 has been offered; need an additional \$250)
Letter-size manila file folders * Tape for Label Maker * Adding Machine Tape

Praises/Petitions

Praise God for...Path training for our staff * Volunteers for the social services aspect of our practice * Participation in the West Side Block Party * Distribution of IHC brochures to schools & various organizations * Donated bulletin boards and adding machines * A volunteer who brings healthy goodies for volunteers and staff * Ambulance service and staff * Donation of a wheelchair and other medical equipment * Volunteers who inventoried and stored medications * Our staff handling a larger volume of patients, especially now that school physicals are starting to take place

Please continue to pray for...Utilization of the information about the organizations we learned about during our Path training to benefit our patients * More interaction of spiritual care team with patients * Continued financial donations * More volunteer nurses * A decrease in the number of cancellation/no show appointments * The development and implementation of our social services ministry * Our staff and volunteers to trust the Lord to carry the heavy burdens shared by some patients * Patients & their families who are in broken and/or dysfunctional relationships

IHC Special Events

Immanuel Health Center celebrated its Grand Opening with an Open House (together with The Hub) and a Ribbon Cutting. We are so excited to be “officially” open and serving our neighborhood and community!



Attention Runners!

Sign up for the We Care Twin Cities Half Marathon, 10K, 5K or Walk on September 28 and then find sponsors to support Immanuel Health Center!
Find out more at <http://www.wecaretwincitiesmarathon.org>.